



Attaché Customers

Efficient, effective customer management

Attaché Customers is the hub of customer management, with Order Entry/Invoicing and Attaché Products & Services forming a fast and highly efficient billing system.

Key benefits include:

- Advanced credit control
- Automatically fax, email or print customer statements with the Attaché Alex option
- Unlimited contact details with the Attaché Contacts option
- Customer Special Maintenance for global updates

Advanced credit control

Attaché Customers helps you control credit before it's given through the use of credit limits and in-dispute warning flags. This can prevent shipments to possible credit risks, because a warning is given when the order or invoice is entered.

Aged trial balance reporting is available in several formats, and can be customised further using Attaché ODBC. Integration with specialist debt-collection systems is also available.

Customer Special Maintenance

This time-saving feature lets you update a range of customer details (such as change of sales rep) by customer range, run number range, location, territory, price category, special price category and more.

Ability to fax, email or post customer statements

Attaché Alex is a fully integrated service that automates the sending of documents by your method of choice: fax, email or post. The service can result in massive time and cost savings for the business, faster more reliable communication with customers, and less stress for staff to meet end-of-month deadlines.



"If I could, I wouldn't send statements. But now with Alex, there's no work at all. You simply hit a button and move on to the next job."

Astron Industries, Melbourne



Unlimited contacts option

Attaché Contacts can store an unlimited number of contacts for each customer. Each contact includes the person's name, position, mobile phone, direct line, email address and additional information.

Active	Name	Preferred Name	Position	Email Address	Direct Phone	Mobile	Direct Fax
<input checked="" type="checkbox"/>	Mr Anthony Green	Tony	Sales Manager	anthonyg@abelsoundsystems.com	02 9527 9386	0438 456 782	+61295252511
<input checked="" type="checkbox"/>	Mr Craig Hadden	Craig	Publicists	craigh@abelsoundsystems.com	02 9527 9386	0438 456 783	+61295252511
<input checked="" type="checkbox"/>	Mr Mark Hudson	Mark	Logistics Manager	markh@abelsoundsystems.com	02 9527 9388	0438 456 783	+61295252511
<input checked="" type="checkbox"/>	Ms Alison Ledger	Alison	Customer Service ...	alisonl@abelsoundsystems.com.au	02 9527 9381	0438 456 780	+61295252511
<input checked="" type="checkbox"/>	Ms Portia Lindsay	Portia	Receptionists	portial@abelsoundsystems.com.au	02 9527 9383		+61295252511
<input checked="" type="checkbox"/>	Ms Alison McSailley	Alison	Accounts Receivable	alisonm@abelsoundsystems.com.au	02 9527 9382	0438 456 781	+61295252511
<input checked="" type="checkbox"/>	Ms Karen Rich	Karen	Accounts Payable	karenr@abelsoundsystems.com	02 9527 9388		+61295252511
<input checked="" type="checkbox"/>	Mr David Tazelar	Dave	Marketing Manager	davet@abelsoundsystems.com	02 9527 9307	0438 456 784	+61295252511
<input checked="" type="checkbox"/>	Ms Louise Wright	Louise	Managing Director	louisew@abelsoundsystems.com.au	02 9527 9380	0438 456 789	+61295252511
<input checked="" type="checkbox"/>	Mr Mark Peter Wright	Mark	Procurement Officer	markpeterw@abelsoundsystems.com	02 9527 9304	0438 456 790	+61295252511
<input checked="" type="checkbox"/>	Ms Fredrika Giv	Fredrika	Technical Writer	fredrikag@abelsoundsystems.com.au	02 9527 9378	0413 136 843	+6129525 2511
<input checked="" type="checkbox"/>	Ms Prue McIntyre	Prue	Graphics Designer	pruem@abelsoundsystems.com.au	02 9527 9377	0438 456 697	+6129525 2511

Integration with specialist systems

Whilst Customers integrates with Attaché's own Order Entry/Invoicing module, development partners and users with specialist applications often use Customers to manage transactions from their specialist applications such as point-of-sale systems.

Likewise, Attaché Customers can be linked to CRM applications (such as PowerLink CRM) using Attaché ODBC and the data import functions.

Other features

- Postal barcoding
- Multiple statement designs or create your own
- Head office accounts
- Record manual invoices

Customer Notes option

For very little extra in cost, this handy option enables you to keep a detailed diary on each customer including a history of account follow-up discussions, dates of promised cheques, customer buying habits, names of key staff in various departments, birthdays and other useful information.

Order Entry/Invoicing option

For fast invoice entry, with the ability to record payments simultaneously, add the Order Entry/Invoicing option to your Attaché system. Together with Attaché Products & Services, they form a powerful and flexible stock and order management system.

Attaché Customers

Attaché Suppliers
Attaché Products & Services
Attaché General Ledger
Attaché Payroll
Attaché Alex
Attaché ODBC
Attaché Archive



Attaché Software Australia Pty. Limited
18 Berry Street, North Sydney NSW 2060
PO Box 1070, North Sydney NSW 2059
Tel +61 2 9929 8700
Fax + 61 2 9925 0481

Attaché Software New Zealand Pty. Limited
Level 5, 93 Grafton Road, Parnell, Auckland
PO Box 37-623, Parnell, Auckland
Tel + 64 9 302 9390
Fax + 64 9 302 9391

Email info@attachesoftware.com
Website www.attachesoftware.com